

Planner Software 3.0 Privacy Policy

Effective Date: 11.09.2025

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Introduction

GEALAN Window Systems Inc. ("**Company**" or "**We**") respects your privacy and is committed to protecting it through our compliance with this policy.

This policy describes the types of information we may collect from you or that you may provide when you visit the Planner Software 3.0 website which forwards you to the English version of <https://www.gealan.de> and lets you register and sign into the Planner Software 3.0 (collectively, our "**Software**") and our practices for collecting, using, maintaining, protecting, and disclosing that information.

This policy applies to information we collect:

- On this Software.
- In email, text, and other electronic messages between you and this Software.

It does not apply to information collected by:

- Us offline or through any other means, including on any other website operated by Company or any third party (including our affiliates and subsidiaries); or
- Any third party (including our affiliates and subsidiaries), including through any application or content (including advertising) that may link to or be accessible from or through the Software.

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, your choice is not to use our Software. By accessing or using this Software, you agree to this privacy policy. This policy may change from time to time. Your continued use of this Software after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.

Children Under the Age of 18

Our Software is not intended for children under 18 years of age. No one under age 18 may provide any information to or on the Software. We do not knowingly collect personal information from children under 18. If you are under 18, do not use or provide any information on this Software or through any of its features, or provide any information about yourself to us, including your name, address, telephone number, email address, or any screen name or username you may use. If we learn we have collected or received personal information from a child under 18 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 18, please contact us at info@gealan.de.

Information We Collect About You and How We Collect It

We collect several types of information from and about users of our Software, including information:

- By which you may be personally identified, such first name, last name, country, customer number where applicable, contact and communication data (e-mail, telephone number), profile data: sales area, industry; and company data (name, street, house no., postal code, city) ("**personal information**");
- That is about you but individually does not identify you; and/or
- About your internet connection, the equipment you use to access our Software, and usage details.

We collect this information:

- Directly from you when you provide it to us.
- Automatically as you navigate through the site. Information collected automatically may include usage details, IP addresses, and information collected through cookies, and on-page behavior like page views. From third parties, for example, social media, in accordance with the applicable data protection guidelines.

Information You Provide to Us

The information we collect on or through our Software may include:

- Information that you provide by filling in forms in our Software. This includes information provided at the time of registering to use our Software or requesting further services. We may also ask you for information when you report a problem with our Software.
- Records and copies of your correspondence (including email addresses), if you contact us.

Any other types of information you provide us via forms or requests in the software, like contact data. *Information We Collect Through Automatic Data Collection Technologies*

As you navigate through and interact with our Software, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, including:

- Details of your visits to our Software and other communication data and the resources that you access and use on the Software.
- Information about your computer and internet connection, including your IP address, operating system, and browser type.

We also may use these technologies to collect information about your online activities over time and across third-party websites or other online services (behavioral tracking). Click [here](#) for information on how you can opt out of behavioral tracking on this website and how we respond to web browser signals and other mechanisms that enable consumers to exercise choice about behavioral tracking.

The information we collect automatically is only statistical data and does not include personal information, but we may maintain it or associate it with personal information we collect in other ways or receive from third parties. It helps us to improve our Software and to deliver a better and more personalized service, including by enabling us to:

- Estimate our audience size and usage patterns.

- Store information about your preferences, allowing us to customize our Software according to your individual interests.
- Recognize you when you return to our Software.

The technologies we use for this automatic data collection may include:

- **Cookies (or browser cookies).** A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting you may be unable to access certain parts of our Software. Only when you actively agree in our Cookie consent banner, our system will issue cookies when you direct your browser to our Software. For information about managing your privacy and security settings for cookies, see Choices About How We Use and Disclose Your Information.

Third-Party Use of Cookies [and Other Tracking Technologies]

Some content or applications, including advertisements, on the Software are served by third-parties, including advertisers, ad networks and servers, content providers, and application providers. These third parties may use cookies alone or in conjunction with tracking technologies to collect information about you when you use our website. The information they collect may be associated with your personal information or they may collect information, including personal information, about your online activities over time and across different websites and other online services. They may use this information to provide you with interest-based (behavioral) advertising or other targeted content.

We do not control these third parties' tracking technologies or how they may be used. If you have any questions about an advertisement or other targeted content, you should contact the responsible provider directly.

How We Use Your Information

We use information that we collect about you or that you provide to us, including any personal information:

- To present our Software and its contents to you.
- For your registration with the Planner Software 3.0
- To provide you with information, products, or services that you request from us, including support and assistance, as required.
- To fulfill any other purpose for which you provide it.
- To carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including for billing and collection.
- To notify you about changes to our Software or any products or services we offer or provide through it.
- To allow you to participate in interactive features on our Software.
- Confirmation of your registration will be sent to the e-mail address provided. We use the telephone number to verify your details. We also use the data to process our LEAD management. Here, we use your registration data to create reports on the licences and modules used, and to offer you appropriate support.
- In any other way we may describe when you provide the information.
- For any other purpose with your consent.

Disclosure of Your Information

We may disclose aggregated information about our users without restriction.

We may disclose personal information that we collect or you provide as described in this privacy policy:

- To the responsible department for software support and to GEALAN's Sales department.
- To our subsidiaries and affiliates.
- To contractors, service providers, and other third parties we use to support our business, including but not limited to a specialized system vendor for the Planner Software 3.0.

We may also disclose your personal information:

- To comply with any court order, law, or legal process, including to respond to any government or regulatory request.
- To enforce or apply our [terms of use](#) and other agreements, including for billing and collection purposes.
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of GEALAN Window Systems Inc., our customers, or others. This includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction.

Choices About How We Use and Disclose Your Information

We strive to provide you with choices regarding the personal information you provide to us. We have created mechanisms to provide you with the following control over your information:

- **Tracking Technologies and Advertising.** We only apply collecting data for tracking and advertising, once you actively gave your consent when entering the Software. Furthermore, you can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. If you disable or refuse cookies, please note that some parts of this site may then be inaccessible or not function properly.

We do not control third parties' collection or use of your information to serve interest-based advertising. However these third parties may provide you with ways to choose not to have your information collected or used in this way. You can opt out of receiving targeted ads from members of the Network Advertising Initiative ("**NAI**") on the NAI's website.

Accessing and Correcting Your Information

You can review and change your personal information by logging into via MyGEALAN ([Sign in](#)) and visiting your account profile page.

You can review and change your personal information only in the GEALAN homepage. After your next login the changes will be also in the Software. You may also send us an email at psw@gealan.de to request access to, correct, or delete any personal information that you have provided to us. We cannot delete your personal information except by also deleting your user account. We may not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect.

Your State Privacy Rights

You may have certain rights identified below under applicable laws of where you reside with respect to your personal information. We have full discretion in choosing to voluntarily provide you with some or all of those rights regardless of the state in which you reside. Please refer to state-specific information below to determine the rights you have in the state you reside.

Depending upon the applicable law, access to your rights may be denied, such as: (a) when denial is required or permitted by law; (b) when granting access would have a negative impact on another's privacy; or (c) to protect our rights and properties.

To learn more about California residents' privacy rights, visit [Datenschutzerklärung - GEALAN](#)

Certain other states, including but not limited to Nebraska, provide (now or in the future) their state residents with rights to:

- Confirm whether we process their personal information.
- Access and delete certain personal information.
- Correct inaccuracies in their personal information, taking into account the information's nature processing purpose (excluding Iowa and Utah).
- Data portability.
- Opt-out of personal data processing for:
 - targeted advertising (excluding Iowa);
 - sales; or
 - profiling in furtherance of decisions that produce legal or similarly significant effects (excluding Iowa and Utah).
- Either limit (opt-out of) or require consent to process sensitive personal data.

To exercise your rights under these consumer privacy laws, including the CCPA (see below), please submit a request by either:

- Emailing us at datenschutz@gealan.de

Only you, or someone legally authorized to act on your behalf, may make a request to know, correct or delete related to your personal information. You may also make a request to know, correct or delete on behalf of your child by contacting us in the manner set forth above. You may only submit a request to know twice within a 12-month period.

Your request must:

- Provide sufficient information that allows us to reasonably verify you are the person about whom we collected personal information or an authorized representative.
- Describe your request with sufficient detail that allows us to properly understand, evaluate, and respond to it.

We cannot respond to your request or provide you with personal information if we cannot verify your identity or authority to make the request and confirm the personal information relates to you. You do not need to create an account with us to submit a request to know or delete. We will only use personal information provided in the request to verify the requestor's identity or authority to make it.

Data Security

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure.

The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to certain parts of our Software, you are responsible for keeping this password confidential. We ask you not to share your password with anyone.

Unfortunately, the transmission of information via the internet is not completely secure. Although we do our best to protect your personal information, we cannot guarantee the security of your personal information transmitted to our Software. Any transmission of personal information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on the Software.

Changes to Our Privacy Policy

It is our policy to post any changes we make to our privacy policy on this. The date the privacy policy was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date active and deliverable email address for you, and for periodically visiting our Software and this privacy policy to check for any changes.

Contact Information

To ask questions or comment about this privacy policy and our privacy practices, contact us at:

GEALAN Fenster-Systeme GmbH
Hofer Straße 80
95145 Oberkotzau, Germany

Telephone: +49 - 92 86 / 77-0
Fax: +49 - 92 86 / 77-22 22
E-mail: info@gealan.de

Represented by the Managing Directors: Ivica Maurović, Tino Albert

Our data protection officer:

E-mail: datenschutz@gealan.de

Our Planner Software Team:

E-mail: psw@gealan.de